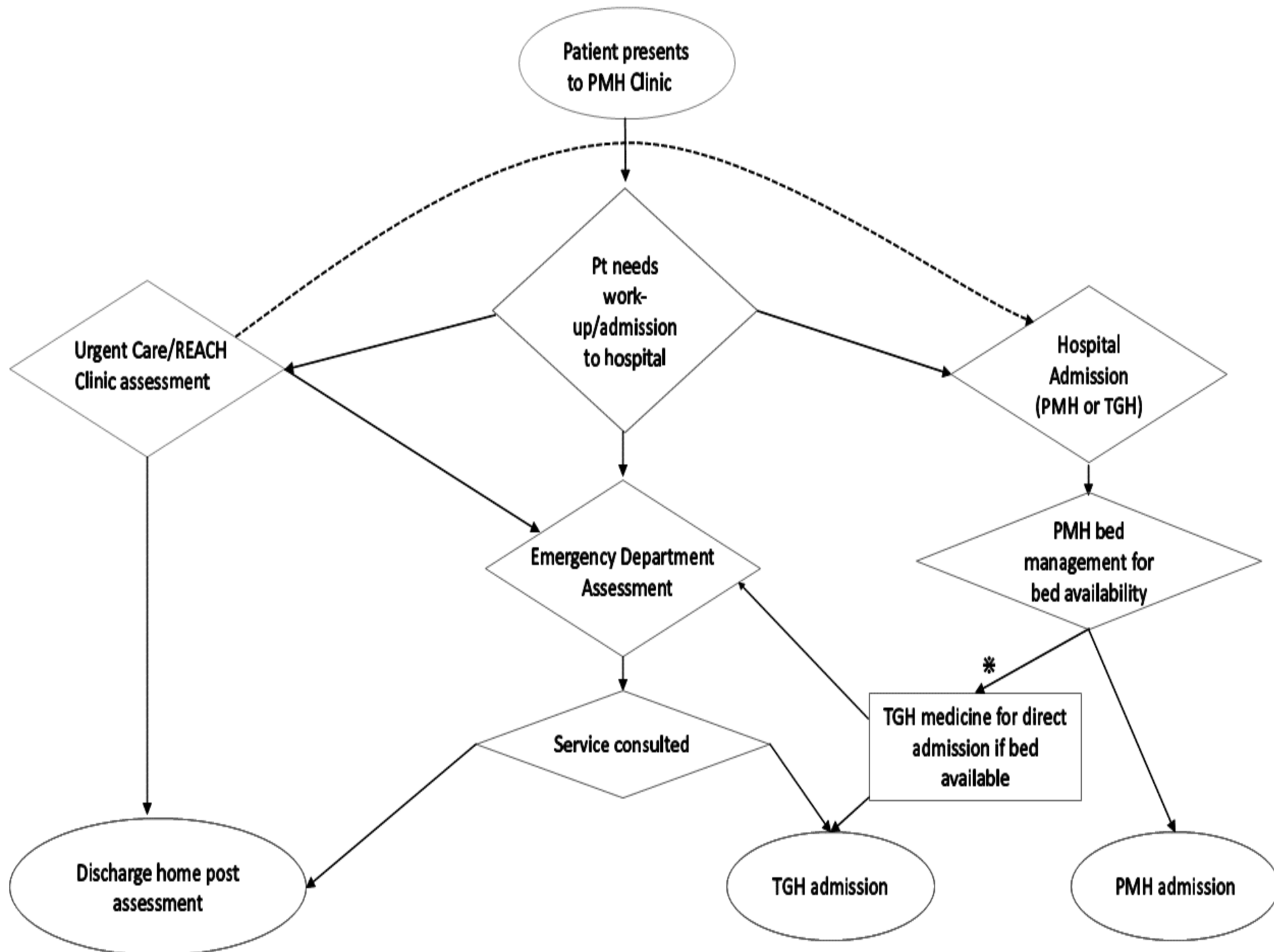


IMPROVING PATIENT HANDOVERS BETWEEN PRINCESS MARGARET HOSPITAL AND TORONTO GENERAL HOSPITAL EMERGENCY DEPARTMENT: A TRANSFER TOOL

**Scott McGilvray, Sameer Masood, Lucas Chartier, Lorraine Lau, Jessica Timmings,
Taylor Bischoff, Calvin Yeh, Firas Al-Rawi, Paul Ellis, Alexandra Stefan, and Joel Yaphe**



PILOT QI PROJECT: PMH To UHN ED Transfer Document

Please print clearly

NAME of Referring Physician/MRP:

Daytime Contact Number:

NAME of On-Call Covering Physician or Service:

On-call Covering contact number:

(Patient Infographic Sticker)

REASON FOR TRANSFER/CLINICAL QUESTION:

DISPOSITION - Based on your initial assessment, do you think the patient is likely to need:

Admission Discharge To be Determined by the ED following work up

Is there a specific service/provider you believe to be required OR who is already aware of the patient:

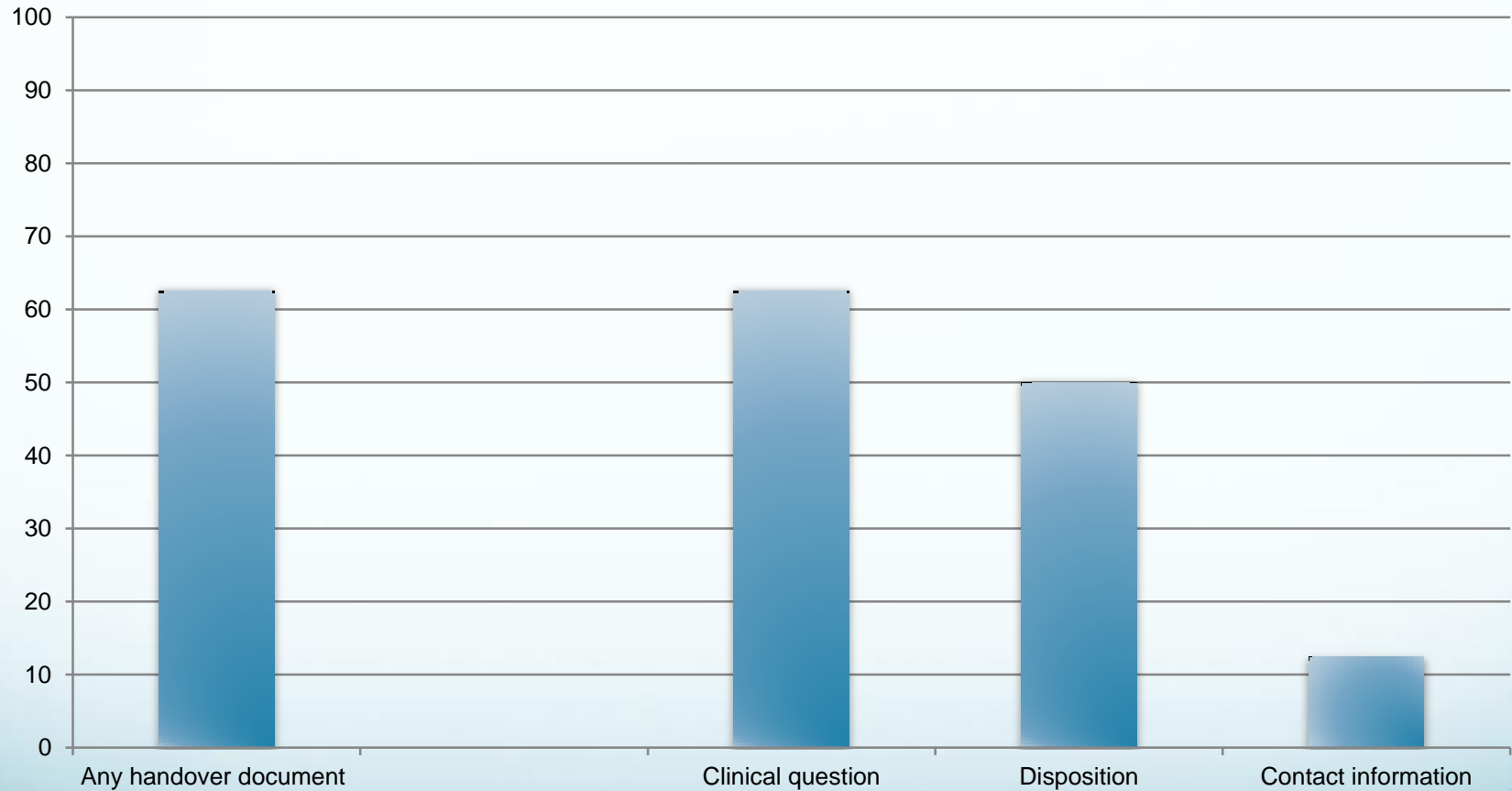
NAME OF REFERRING STAFF: _____ BILLING NUMBER _____

DATE OF TRANSFER (YYYY-MM-DD): ____ - ____ - ____

TIME OF TRANSFER: _____

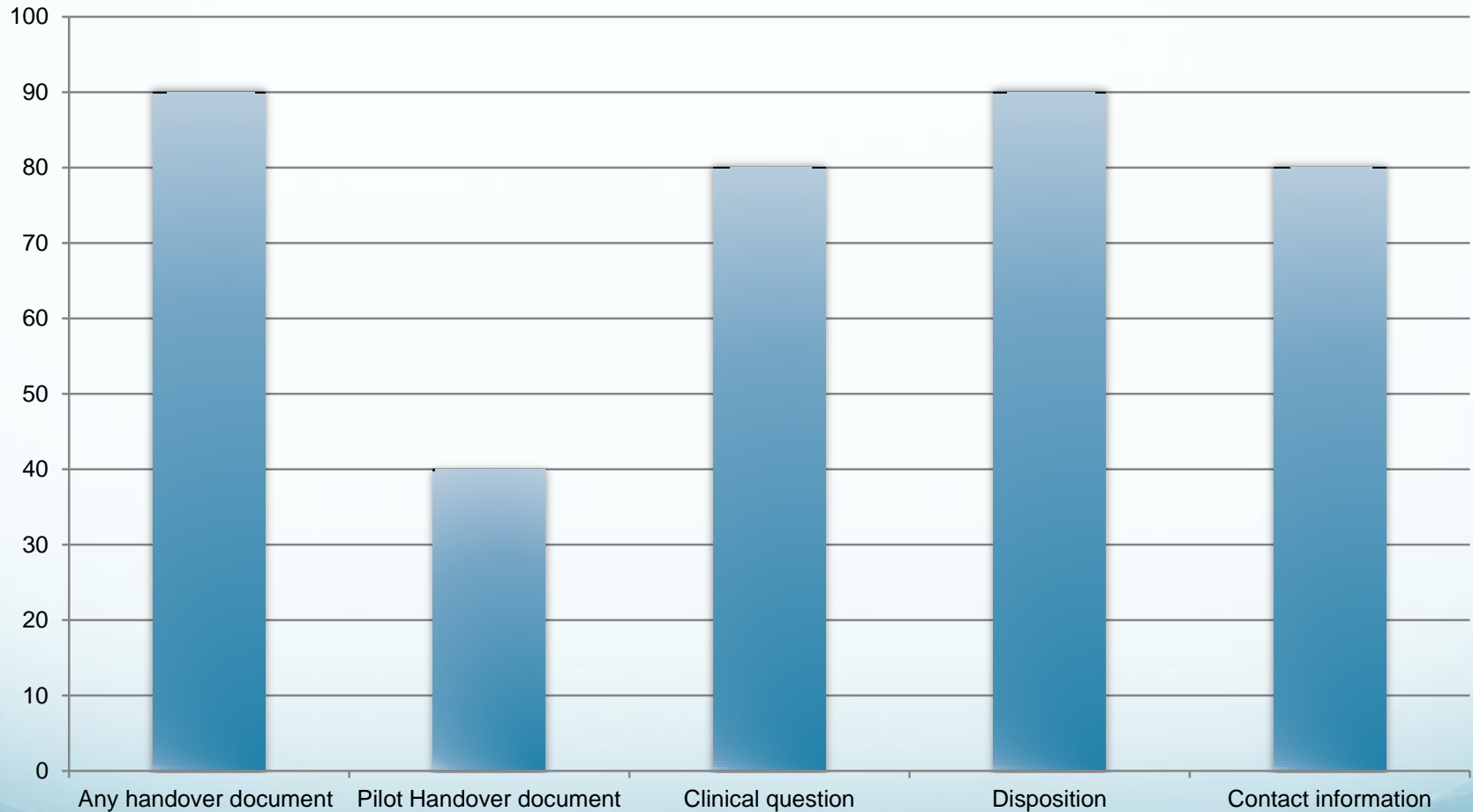
Results

Table 1: Percentage of Handover Components Present 1 Month Prior to Implementation



Results

Table 2: Percentage of Handover Components Present After 2 Cycles of Implementation



Future of the Project

- Data collection on-going
- Feedback summary to be added to the document.
- If patient and clinician satisfaction with the template is high, we will advocate for systemic use of the tool